

ATP August Meeting Notice

When: Wednesday, August 13, 2008
Registration begins 8:30 a.m.; Meeting begins at 9:00 a.m.

Where: OCLC Inc.
6565 Kilgour Place (previously Frantz Rd.)
(Kilgour Building - enter from the East)
(Free parking is available)

Topic: *Communications Compliance: Focus on PCI and Electronic Records*

Please join ATP for our August meeting on this important topic in telecommunications and IT. In today's information and communications environment, regulatory compliance is an issue for every organization.

The meeting will be split into two mini-sessions. In the first, Gina George, MCSE, of Sound Communications (a long-time ATP member and Verint business partner) will present "Exploring PCI and Customer Data Security". Many have the perception that the call center is not a high-risk area...but does perception equal reality? This presentation will answer that question and more.

In the second, Gregory J. Krabacher, Esq., and Katherine Spies Giument, Esq., from the noted Bricker & Eckler firm, will present "What are your E-Discovery obligations in litigation?". This presentation will introduce the July 2008 Amendments to the Ohio Rules that open the door to e-discovery in state courts and provide perspective on the likely impact of the Ohio Rules based upon emerging trends in the federal courts under similar rules.

The overall program will include experiences and perspectives from real-world users, and also allow time for open discussion. As always, we welcome input from attendees who'd like to share their questions and perspectives on these important topics.

Of course, the meeting will also let you meet and network with peers from throughout ATP's membership. This meeting is ideal for both telecommunications and IT professionals, as well as managers and contact center personnel. Please extend our invitation to these folks within your organization. We look forward to seeing you there!

The meeting fee is \$20 for members and \$30 for non-members. To pre-register, visit the ATP web site at <http://atp-ohio.org>. And don't forget, when you pre-register before the deadline (5 p.m. on Friday, August 8, 2008), your name is automatically entered in the drawing for a prize. Please register early so that we may have an accurate count for seating and lunch. Your pre-registration assists us in keeping our costs down.